

# Check Your Tech

## Website Legal Pages Pack

Includes	Terms of Service, Disclaimer, Privacy Policy, and Checkbox Language
Prepared for	Website / Wix Upload Use
Important	General business language for launch; have a local attorney review when revenue grows

This packet is designed to give you cleaner legal pages for launch. It is written in plain English so customers can understand it while still giving you a stronger baseline than a short footer disclaimer.

Update the bracketed fields before publishing: **[business email]**, **[mailing address]**, and **[effective date]**.

# Terms of Service

Effective Date: [effective date]

## 1. Service Description

Check Your Tech provides independent HVAC quote review services for homeowners and customers seeking a second opinion on residential HVAC proposals, estimates, and related documents. Our service may include quote comparisons, general pricing observations, equipment review, red flag identification, and contractor vetting depending on the package purchased.

## 2. Nature of the Service

Our service is an informational review and opinion service. We do not perform on-site inspections, destructive testing, engineering analysis, load calculations, permitting, code enforcement, or contractor supervision as part of this website service unless specifically stated in writing.

Any review we provide is based only on the documents, photos, and information submitted by the customer.

## 3. No Contractor, Engineer, or Inspector Relationship

Use of this service does not create a contractor-client, engineer-client, inspector-client, attorney-client, or other licensed professional relationship unless separately agreed in writing. The information provided through this website is a general second opinion and should not be treated as a substitute for a licensed in-person evaluation where one is needed.

## 4. Customer Responsibilities

You agree to provide accurate and complete information to the best of your knowledge. You understand that incomplete proposals, missing specifications, altered documents, unreadable uploads, or inaccurate customer statements may affect the quality and usefulness of the review.

You are responsible for verifying final decisions with the installing contractor, manufacturer documentation, permit requirements, and any licensed professional you choose to hire.

## 5. Payment and Refunds

Payment is due at the time of purchase. Because this is a custom review service, all sales are final once work has started or a review has been delivered. If we are unable to complete a review because the uploaded files are unreadable or missing, we may, at our discretion, request replacement files, issue store credit, or provide a refund.

Chargebacks or payment disputes made after a completed review may be contested with a copy of the customer submission, service records, and delivered report.

## 6. Turnaround Times

Any turnaround time shown on the website is an estimate, not a guarantee. Delays may occur due to weekends, holidays, file quality issues, incomplete submissions, unusually complex proposals, or high order volume.

## 7. Intellectual Property

All content on this website, including branding, logo design, written reports, review templates, page copy, graphics, and educational materials, is owned by Check Your Tech or used with permission. You may use your purchased report for your own personal decision-making, but you may not reproduce, resell, republish, or commercially distribute our reports, methods, or materials without written permission.

## 8. Acceptable Use

You agree not to use this service for unlawful purposes, fraudulent submissions, harassment, abusive communications, or the submission of malicious files. We reserve the right to refuse service, cancel an order, or block access where misuse is suspected.

## 9. Limitation of Liability

To the fullest extent allowed by law, Check Your Tech is not liable for any direct, indirect, incidental, consequential, special, punitive, or business losses arising out of your use of this website or reliance on any review we provide. You remain solely responsible for your purchasing, contracting, and installation decisions.

If liability is ever imposed despite this limitation, our total liability shall not exceed the amount paid by the customer for the specific review service at issue.

## 10. No Guarantee of Savings or Outcome

We do not guarantee cost savings, installation quality, contractor performance, financing approval, warranty outcomes, code compliance, or project success. Our role is to provide an informed second opinion based on the materials submitted.

## 11. Changes to the Service or Terms

We may update these Terms of Service, service packages, pricing, and website content at any time. Updated terms become effective when posted on the website.

## 12. Contact

Questions about these terms can be sent to: **[business email]**

# Website Disclaimer

Effective Date: [effective date]

## General Disclaimer

The information provided by Check Your Tech is for general informational and educational purposes only. Any quote review, analysis, recommendation, or comparison is based solely on the information provided by the customer and should be treated as a second opinion, not a guarantee or substitute for professional field verification.

## No Substitute for Licensed Evaluation

Our review is not a substitute for an in-person inspection, a licensed contractor estimate, permit review, engineering review, manufacturer guidance, or local code enforcement requirements. Customers should independently confirm material facts before entering into any binding agreement or installation contract.

## No Warranty

All information is provided "as is" without warranties of any kind, express or implied, including warranties of accuracy, completeness, merchantability, fitness for a particular purpose, or non-infringement.

## Decision Responsibility

You remain solely responsible for choosing a contractor, approving a scope of work, signing a contract, and authorizing payment for HVAC work. Our service is designed to help you make a more informed decision, not to make the decision for you.

## Third-Party Information

If a package includes contractor vetting, online review summaries, public complaint checks, or licensing checks, those findings are based on third-party sources and public information that may change over time. We do not guarantee the completeness or accuracy of any third-party source.

# Privacy Policy

Effective Date: [effective date]

## 1. Information We Collect

We may collect the following information when you use this website:

- Contact information such as your name and email address.
- Submitted files such as quotes, estimates, proposal forms, photos, or related documents.
- Order information, package selection, and payment status.
- Website usage data collected by Wix or other service providers, such as device type, browser type, IP address, and general analytics information.

## 2. How We Use Information

We use submitted information to:

- Process orders and deliver quote review services.
- Communicate with you about your order.
- Maintain internal records and improve service quality.
- Develop consistent review methods, templates, and internal training data for service improvement.
- Protect against fraud, abuse, or payment disputes.

## 3. Confidentiality of Uploaded Documents

Customer-submitted proposals and documents are treated as confidential business records and are used only for the purpose of completing the requested review, maintaining internal records, improving quality, and handling support or payment issues. We do not sell uploaded documents to third parties.

## 4. Payment Processing

Payments are processed by third-party payment providers such as Wix Payments, PayPal, or similar services. We do not store full credit card numbers on our own systems. Payment information is governed by the privacy and security practices of the payment processor you use.

## 5. Third-Party Services

We may use third-party platforms and tools, including Wix, payment processors, email providers, analytics providers, and AI tools, to operate the website and fulfill services. These providers may process your information according to their own privacy policies.

## 6. AI and Internal Review Tools

We may use uploaded content internally to assist with review drafting, consistency, service improvement, and internal workflow support. When AI-assisted tools are used, the final service remains a customer review product and not a substitute for independent verification by a licensed professional where needed.

## 7. Data Retention

We retain customer files, communications, and reports for as long as reasonably necessary to provide services, maintain business records, resolve disputes, improve workflow quality, and comply with legal obligations.

## 8. Your Choices

You may contact us to request correction or deletion of certain personal information, subject to our need to retain records for completed transactions, fraud prevention, dispute handling, legal compliance, and internal business documentation.

## 9. Children

This website is not directed to children under 13, and we do not knowingly collect personal information from children under 13.

## 10. Contact

Questions about this Privacy Policy can be sent to: **[business email]**

# Wix Checkbox and Short-Form Legal Language

Use these on your checkout page, upload page, or order form.

## Recommended Checkbox Text

Checkout checkbox	I agree to the Terms of Service, Privacy Policy, and Disclaimer.
Upload page checkbox	I confirm the files I uploaded are mine to share and I understand this review is a second-opinion se
Contractor vetting note	Any contractor vetting is based on publicly available and third-party information and may change ov

## Suggested Footer Language

Check Your Tech provides independent HVAC quote review services for informational purposes only. Reviews are based on customer-submitted information and are not a substitute for a licensed in-person inspection or contractor evaluation.

## Suggested Contact Block

Check Your Tech  
[business email]  
[mailing address]